

SAFETY RECALL ALERT

Midea Recalls U and U+ Window Air Conditioners Due to Mold Exposure Risk

The air conditioners were also sold under the following brand names: Midea, Comfort Aire, Danby, Frigidaire, Insignia, Keystone, LBG Products, Mr. Cool, Perfect Aire and Sea Breeze.

Pooled water in the air conditioners can fail to drain quickly enough, which can lead to mold growth. Mold exposure poses risks of respiratory issues or other infections to some consumers.

U



U+



Consumers with the recalled air conditioners should immediately contact Midea using one of the contact methods listed below for a refund or repair.

- Toll free at 888-345-0256 from 8 a.m. to 5 p.m. Eastern Time (ET) Monday through Friday; or
- Email at midea4028@midea.com; or
- Online at MideaUrecall.expertinquiry.com or go to www.midea.com/us and click on “RECALL INFORMATION” for more information.

Consumers who request a refund will be requested to send the unit back to Midea using a free shipping label or to submit a photo showing that they cut the unplugged power cord of the unit. Consumers who request a repair should contact Midea to arrange for a repair kit to be sent to them or to schedule for a technician to visit and install a new drain plug, depending on the model.

Consumers who continue using the air conditioners while awaiting a repair should visit MideaUrecall.expertinquiry.com for inspection instructions prior to continuing use.

Announced in Cooperation with Health Canada
Post From June 5th through October 3rd