

BROWN JORDAN SERVICES, INC.
20 Kingbrook Parkway
Simpsonville, KY 40067

IMPORTANT SAFETY NOTICE



May 15, 2016

Dear Valued Customer,

We have been advised that you may have purchased chairs like the ones depicted above from the Hampton Bay Fall River collection.

These swivel style chairs are being voluntarily recalled in cooperation with the U.S. Consumer Product Safety Commission and Health Canada. It may be possible for the swivel base of the chair to break because of incomplete welds where the chair legs meet the center cylinder of the chair, as described on page 2, creating the potential for injury from a consumer falling off of the chair.

Only Hampton Bay Fall River swivel style chairs are affected. Other Hampton Bay Fall River items are not affected by the recall. To determine if your chairs are included in this recall, please see instructions on the following page. The chairs do not need to be returned, but can be easily repaired by replacing the chair base which will be supplied by Brown Jordan Services, Inc.

If you determine that your Fall River swivel chairs are affected by this recall based on the inspection on page 2, or if you have any questions about the inspection, please discontinue using them immediately and contact us at (866) 851-3006, Monday through Friday between 8 AM and 5 PM EDT, or visit our website at bjifurniture.com/FallRiverRecall.

We apologize for any inconvenience this problem may have caused you. We take pride in the quality of our products, and the safety of our customers is foremost.

*Sincerely,
Brown Jordan Services, Inc.*

**To determine if you need a replacement swivel base kit,
please follow the procedure outlined below.**

1. Carefully turn your chair on its side, as shown to the right, to inspect welds on the swivel base. Using a flashlight, locate the point at which the chair legs meet the center cylinder of the chair base and compare to the photos below.



2. If the welds where each chair leg meets the center cylinder go all the way around each joint like PHOTO 1, you do not need a repair kit. If the welds where each chair leg meets the center cylinder do not go all the way around each joint like PHOTO 2, your chair is included in this recall.

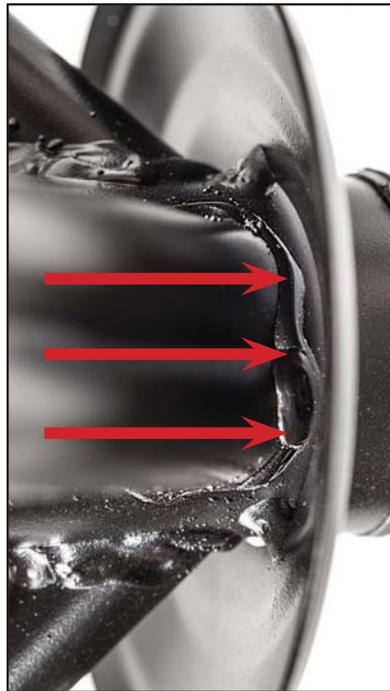


PHOTO 1 (CORRECT)

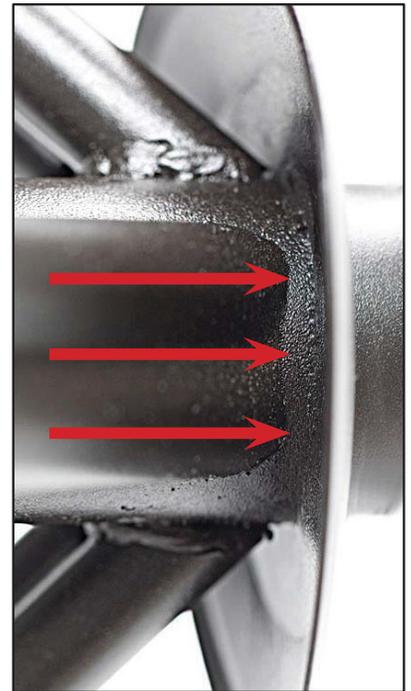


PHOTO 2 (INCORRECT)

3. Repeat this inspection for all chairs that have a swivel base.

If you determine that your Fall River swivel chairs are affected by this recall, or if you have any questions about the inspection, please discontinue using them immediately and contact us at (866) 851-3006, Monday through Friday between 8 AM and 5 PM EDT, or visit our website at bjifurniture.com/FallRiverRecall.