





## IMMEDIATE STOP SALE NOTIFICATION

### CONFIDENTIAL

Dear Valued Customer:

The Clorox Company of Canada Ltd. is requesting you immediately stop selling Liquid Plumb® Slow Flow Fighter (formerly marketed as Liquid Plumb® Foaming Pipe Snake) and Liquid Plumb® Pro Strength Urgent Clear products and return them to us. Although there have been no reports of injury, we have received some reports in the U.S. of the Child Resistant Closures not working appropriately on these products. The Clorox Company of Canada Ltd. is working cooperatively with Health Canada regarding the following products:

Description	Case UPC	UPC Code	Size	Color
 Liquid Plumb® Slow Flow Fighter (formerly marketed as Liquid Plumb® Foaming Pipe Snake)	1005550000 2082	055500002085	502 ml	Copper
 Liquid Plumb® Pro Strength Urgent Clear	1005550001 3682	055500013685	502 ml	Blue

To arrange transportation for your returns under return authorization number RA # LIQUID2016, please call Liquid Plumb Returns at (844) 595-8452, toll-free, to reach a special support center that The Clorox Company of Canada Ltd. has established to manage these returns. You can also email [liquidplumb@inmar.com](mailto:liquidplumb@inmar.com) or send a fax to (336) 499-8357. The support center is available Monday-Friday, 9 a.m. to 5 p.m. Eastern time, excluding holidays. This return authorization does not apply to any other products manufactured by The Clorox Company of Canada Ltd. or other Liquid Plumb® products; other products will not be accepted.

Sincerely,

Dave Iacobelli  
VP – Sales, Clorox Canada

If you have questions, please call Liquid Plumb Returns at (844) 595-8452 (toll-free), email [liquidplumb@inmar.com](mailto:liquidplumb@inmar.com) or send a fax to (336) 499-8357 to reach a special support center that The Clorox Company of Canada Ltd. has established to manage these returns.