

# SAFETY RECALL

February 8, 2016

Lutron Electronics Co., Inc. recalls Serena battery-powered roller shades sold from November 2013 through November 2015

SKU: 1000783748– SO SERENA ROLLER SHADES ONLY



## Reason:

The window shades can become dislodged from their brackets and fall, posing an impact hazard.

Health Canada has not received any reports of consumer incidents or injuries related to the use of these products.

Lutron Electronics has received reports of 36 incidents of shades falling from mounting brackets. Of those, 3 reports involving 6 shades were in Canada. No injuries have been reported.

The recalled products were sold from November 2013 through November 2015.

## Action required:

Consumers should contact Lutron Electronics Co., Inc. immediately for Instructions on inspecting their roller shades and for shades at risk of external impact to receive a free repair kit to prevent the shade from falling. Consumers with recalled roller shades installed on doors should contact Lutron Electronics Co., Inc. to receive a free replacement shade.

For more information, consumers can contact Lutron Electronics Co., Inc. toll-free at 844-478-2033 from 8 a.m. to 5 p.m. ET Monday through Friday, or online at [www.lutron.com/safetynotice](http://www.lutron.com/safetynotice)

Post until: 30 July 2016 In cooperation with Health Canada